



Introduction

- Purpose of Data Review
- Reporting Issues
- Preparing Users to Test Data
- Reports and Forms
- Searching in Alma
- Library/Locations
- Inventory
 - Physical Resources Bibs, Holdings, Items
 - Electronic Resources Collections, Portfolios, LR data,
 P2E migration
- Patrons
- Next Steps



Introduction: **Purpose of Data Review**

Introduction

Purpose of Data Review

Did everything migrate that should have?

 Check record counts - Do the numbers make sense? (Numbers from Migration Stats report, numbers from Alma search results)

Did things migrate as expected?

- Check the records Is data in the right place? Are there errors?
- Verify the migration process worked as specified in the <u>Sierra Migration Guide</u>

Are there changes to make for cutover?

 Identify changes to the migration forms or to data. Remember, all data will be reloaded again at cutover.



Introduction

Alma Data Review Workbook

Post-Migration

Testing Migrated Data

- A Testing Fulfillment Data Migration to Alma
- 🎮 Testing Resource Management Data Migration to Alma
- Testing Acquisitions Data Migration to Alma
- Sample Testing Checklist

Available on the **Knowledge Center**

- Built to be used by all ILSes; modify the spreadsheet to your institution's data
 - Remove irrelevant tabs/rows
- Entirely for YOUR use to manage records for testing now and at cutover





Introduction: Reporting Issues

Introduction

Dealing with Migrated Data Issues

Did you find something that did not migrate according to your forms or as expected in your data?

- Check Migration Statistics Report was it a known issue?
- **Recommendation**: look at the related Sierra data and migration forms to see if you can identify the root cause; provide corresponding record identifiers in case we need to investigate in source data.
- **Remember**: Data was extracted in April. Changes made in Sierra since then will not be reflected in your Alma environment.

Report ALL issues you find in Basecamp, in YOUR institution's Test Load Delivery folder.

• ExL team will determine if a Salesforce case will need to be opened (1 case per data issue).



Introduction

Dealing with Migrated Data Issues

When reporting issues in Basecamp, please provide as much of the following information as possible:

- 1. Problem: short description of the problem (what issue did you discover?)
- 2. What: Please include examples, including at least 2-3 MMS IDs / Item Barcodes / Patron identifiers / etc.; and how widespread you think the problem may be
- **3. Scenario**: Step-by-step scenario of how you discovered the issue ("1. Went to X, 2. Clicked on Y, etc.").
- Describe how the problem can be reproduced
- Include as much detail as possible screenshots or video capture of how the issue was discovered can be invaluable
- Which user was logged in and discovered the issue (so we can confirm if there are role issues)
- 4. Expected behavior: What you expected vs. what you found
- ("I expected X, but Alma has Y").
- 5. Where: Which production environment the issue was discovered



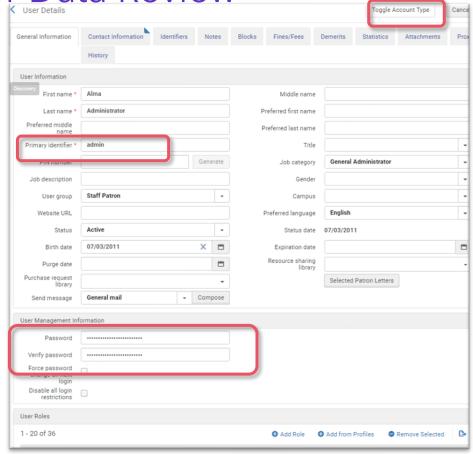


Introduction: **Preparing Users to Test Data**

Staff User Setup for Data Review

Authentication has not yet been set up:

- "Toggle Account Type" to "Internal"
- Add a password to the user account
- Login is primary identifier (or other identifiers can be used as well)
- Toggle to "External" after external authentication is set up





Staff User Roles

- Add Roles so staff can perform relevant testing
 - See "Descriptions and Accessible Components" at <u>User</u>
 <u>Management</u> for detailed information about what each role has access to.
 - Some roles are institution level only, and some are set at library or institution level
 - Some roles MUST have a Service Unit (e.g a circ desk or a department)



Staff User Roles

Suggested roles to test migrated data:

- Circulation Desk Operator (Service Unit = Circulation Desk)
- Requests Operator (Service Unit = Circulation Desk)
- Receiving Operator (Service Unit = Acq Dept)
- Cataloger
- Design Analytics
- Electronic Inventory Operator
- Fund-Ledger Viewer

- License Manager
- Patron
- Physical Inventory Operator
- Purchasing Operator
- Repository Manager
- Usage Data Operator
- User Manager
- Vendor Manager



Staff Roles and Service Units

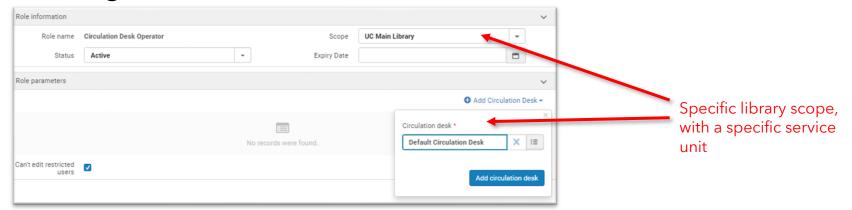
Library Level Roles - require a service unit

- Circulation Desk Manager/Operator/Operator Limited Circulation Desk
- Requests Operator Circulation Desk
- Receiving Operator/Operator Limited Acquisitions Department
- Work Order Operator Work Order Department

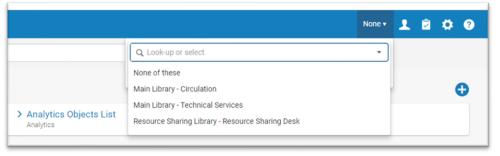


Staff Roles and Service Units

Manage Users



Select relevant location at sign-in:







Introduction: Reports and Forms

Preparing to Test Data - Reports and Forms

The following forms are helpful when checking data in Alma:

- Migration Stats Report (available in institution's Test Load Delivery folder)
 - Number of records migrated + electronic resources activated (linked to Community Zone)
 - Rejected inventory / reasons why
- Link Resolver Reports (available in institution's Test Load Delivery folder)
 - Identifies what resources were successfully migrated and what was not
- Migration Forms (available in institution's Migration Forms folder)
 - Migration form
 - Field Mapping Form
 - P2E file
 - Eresource Activation Form/360 reports



Migration Stats Report - Source Input Counts

 Lists the number of records in each record type in the original data extracts provided by Innovative

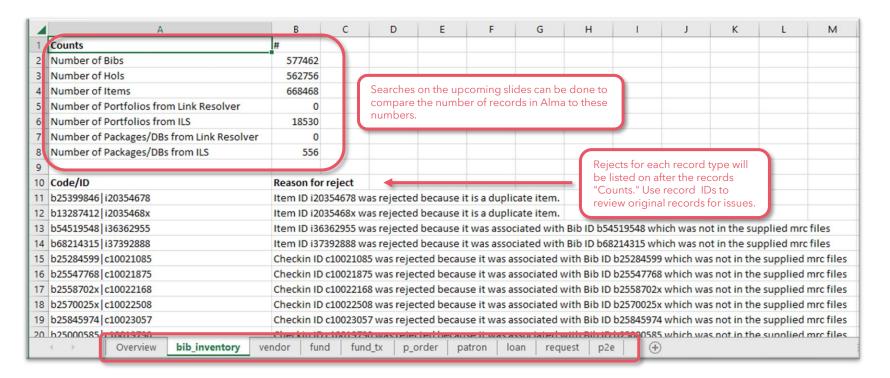
 P2E records = total count of all rows, including both portfolios and dbs

Serial records = Sierra checkins

Source Entity	Count
Bib records	8060167
Marc holdings	138906
Serial records	139022
Items / Embedded items	11794379
Issue Items	
POs	353126
PO Lines	
Invoices	
Invoice Lines	
Funds	657
Vendors	1984
Vendor Interfaces	
Licenses	
Courses	1008
Patrons	433803
Fine and Fees	1493
Loans	50443
Requests	268
P2E records	3890863



Migration Stats Report - All tabs





Migration Stats Report - Inventory tabs

bib_inventory tab

- ILS = P2E
- Link Resolver = 360 data files or eresource activation form
- Rejects on this tab can be from bibs, items, or holdings

Counts	#
Number of Bibs	3296797
Number of Hols	158490
Number of Items	190567
Number of Portfolios from Link Resolver	2889080
Number of Portfolios from ILS	369644
Number of Packages/DBs from Link Resolver	102
Number of Packages/DBs from ILS	0

• p2e tab

 Important to look for any rejected records on this tab

Counts	#	
New EResources from BIBs	338114	
New EResources from HOLDINGs	18	
New EResources from ITEMs	31512	
Total new Portfolios	369644	
Total new Electronic Collections	0	
Total new DBs	0	



Migration Stats Report - Other tabs

- vendor
- fund
- fund_tx (created from active orders)
- p_order (all order records)

- patron
- loan
- request
- course

- Review any rejects listed on each tab
- If the reject text is unclear, please ask on Basecamp for more explanation regarding specific error messages



Link Resolver Activation Events Report

- This report lists all events during the loading of the eresource activation form.
- Most rows are informational, not useful.
- It is helpful to filter the **Severity** column, to remove the "Information" lines. Warning lines will explain why a row may have been skipped.

Event Description	w	Event Date	Severity	J.
TITLES: Skiping porfolio in line #3: wrong value 1/1/98 of column FROM_YEAR [Title: Evidence-Based Nursing Package: BMJ Journals] - Job ID: 208258430008562		18/01/2024 04:15:07	Warning	
TITLES: Skiping porfolio in line #2: wrong value 1/7/98 of column FROM_YEAR [Title: JAMA: Journal of the American Medical Association Package: American Medical Association Journals] - Job ID: 208258430008562		18/01/2024 04:15:05	Warning	
Parse warning SEQ = N/A - N/A: Sheet: SELECTIVE_PKG Error in line #19781 PACKAGE_ID, SERVICE_ID, PACKAGE_NAME and SERVICE_TYPE must be defined. The package is skipped Import Job = 208258430008562	,	18/01/2024 03:57:33	Warning	

 For example - the first two rows explain that there were issues with the values on the titles tab, and the third is a selective package that was skipped (STANDALONE, the last row of that tab, which is an optional package)

360 to Alma Activation Report

- Four tabs in this report:
 - Statistics high level of numbers in your 360 migration.
 - <u>360 DB to Alma E-collection</u> your original 360 databases and which Alma collection was matched (if a match was found).
 - <u>Selective titles without ID</u> when a selective collection is activated, information on individual titles is needed; if there is no ISSN or ISBN for a record, it will appear on this tab.
 - <u>Titles for unmatched collection</u> all titles from your 360 databases that did not have a matched collection in Alma

https://knowledge.exlibrisgroup.com/Alma/Implementation_and_Migration/Migration_Guides_and_Tutorials/360_and_Intota_to_Alma_Migration_Guide



Proquest Enrichment Report

- This report defines e-resources that are purchased through Proquest that were not activated with other LR sources
- Review to confirm these are accurate to your subscriptions
- Important: If anything on this list seems inaccurate, contact your Proquest Account Manager to see what Proquest has listed as your subscriptions

▼ Electronic Collection Name	▼ Service Type	▼ Electronic Collection Type	▼ Number of portfolios
Coronavirus Research Database		Database	
Academic Video Online: Premium - Outside North America	Full Text	Aggregator package	73196
Academic Video Online		Database	
ProQuest Statistical Abstract of the United States	Full Text	Aggregator package	1
Academic Video Online: Premium - Canada	Full Text	Aggregator package	76611
Academic Video Online: Premium - United States	Full Text	Aggregator package	77669
Academic Video Online: Premium - Australia	Full Text	Aggregator package	72631
Worldwide Political Science Abstracts		Database	
PTSDpubs		Database	
Academic Video Online: Premium - United Kingdom	Full Text	Aggregator package	73207
ProQuest Dissertations & Theses Global		Aggregator package	
ProQuest Historical Newspapers: The New York Times	Full Text	Aggregator package	3
Academic Video Online: Premium - Japan	Full Text	Aggregator package	72987
Science Database	Full Text	Aggregator package	1436



Wonder how things are indexed? What fields are searchable?

MARC 21 Search Indexes

- See "MARC 21 Bibliographic Tag to Search Index Mapping" table
- See "MARC 21 Holding Tag to Search Index Mapping" table

Search Indexes

Sections on searchable fields for:

- Electronic collections
- Electronic portfolios
- Holdings
- Physical items



Tools to use:

- Facets on left of the display
- Change the "Find" (see difference between physical and electronic and between titles and items/portfolios)
- Remember there are no stop words (a, an, the, etc. are all valid terms)
- Record count in upper right do the numbers look right?
- "More Info" link: number of circs / links to requests / links to orders

Explanation of Facets, Icons, Search Criteria, etc.



Icon Indicators:



Suppressed



Institution



Network Zone



Community Zone

Grayed out icons indicate inactive resources

Glossary of Alma Terms



Ex Libris project team's recommended searches for data review

- Note: Perform these recommended searches again to review cutover data.
- You know your data best! These searches will likely prompt additional queries you want to run - write those down so you know exactly how you'll check your cutover data.

Save Queries

- Used to create logical sets
- Set keeps the result of your search for later use
- Can export to Excel with "Tools" to create report for clean-up
- Note: large results break down into smaller sets before exporting
- Note: Sets are NOT retained at cutover so these will need to be recreated as needed.



Network Zone (NZ)

How records were loaded

- NZ created from institution's bib records, loaded in order as provided by OhioLINK Central Office
- OhioLINK Shared Catalog bib records and Eresource Activation Form

How records were linked

- Institution-level bibs from each IZ linked to NZ bibs
 Your version of the bib was overwritten by the NZ version, except LOCAL fields
- Matching is based on a common identifier (OCLC number)
- Unlinked IZ records can be linked to NZ records, and linked IZ records may be unlinked or re-linked to different NZ bibs using Alma tools, post-migration as needed





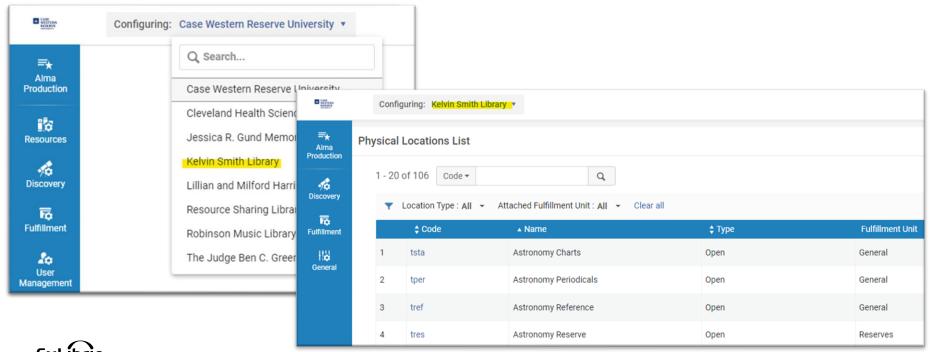
Libraries and Locations

Libraries and Locations

Part of Clarivate

Verify Library and Location information is correct for each library

Review via Configuration > Configuring [Library] > Fulfillment > Locations





Inventory

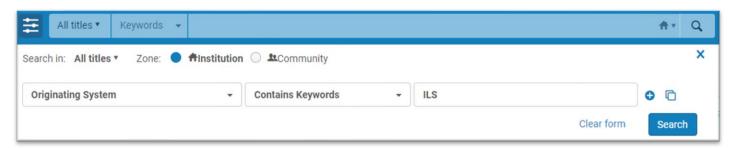
• Total count (ILS + link resolver bib records)



Checks with this symbol can also be done in the NZ



• Bibs from ILS 🖁





Check Facets

Resource Type Facet

Resource Type is calculated based on the LDR and 008 values

Material Type Facet

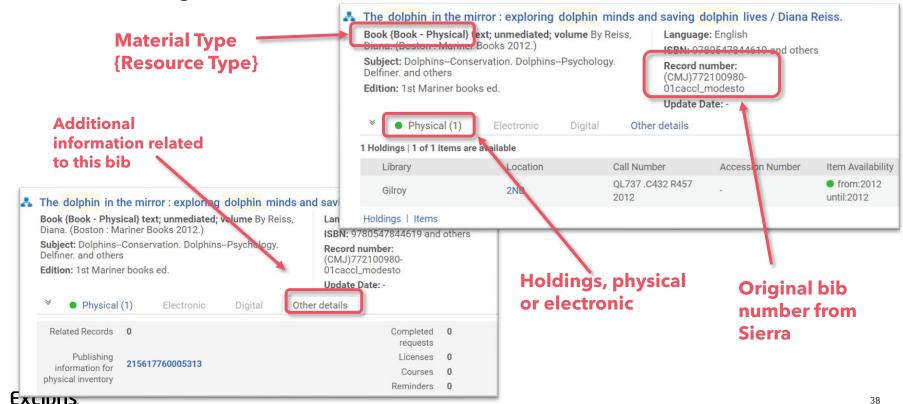
This is the **bib-level material type** - calculated from fixed fields

For more information, see **Search Indexes**

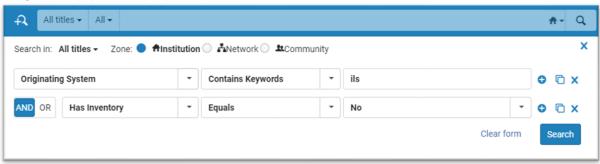


Understanding Bib Brief Results

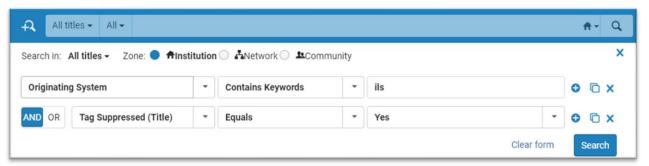
Part of Clarivate



Standalone bibs



• Suppressed bibs 🖁

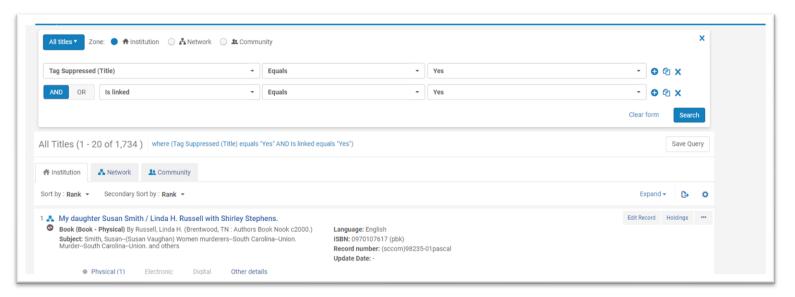




Check Resources - Bibs - Suppressed bibs

Check Suppressed bibs:

Suppressed records can migrate to NZ as master bib records causing issues for institutions that have their bib records linked to the shared NZ master bibs. FYI see <u>Orbis Cascade's</u> and <u>Calstate's</u> policies on this.

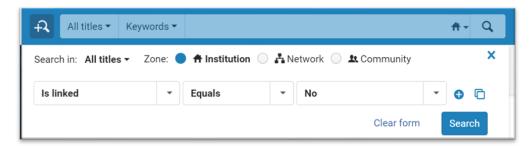




Check Resources - Bibs

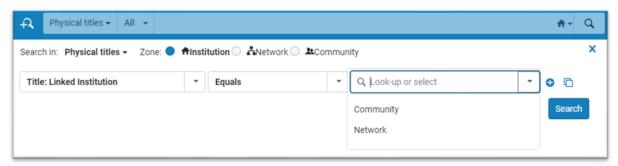
Bibs that are NOT linked to the NZ or CZ





Bibs that are linked to either the NZ or CZ

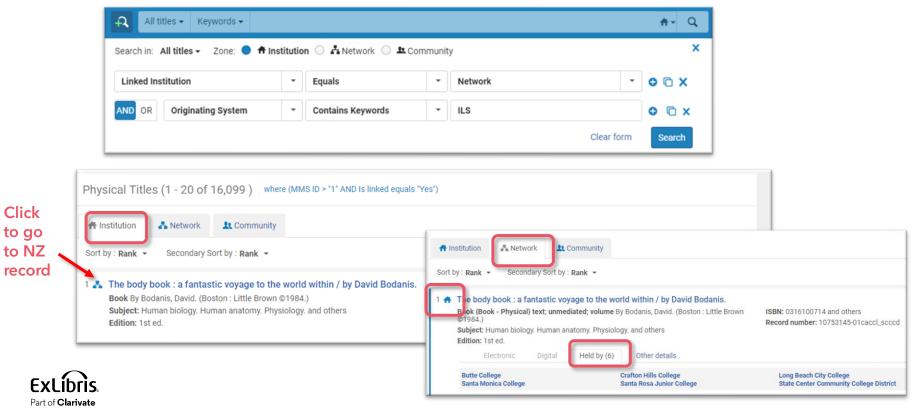






Check Resources - Bibs

Bibs that are linked to NZ



Check Resources - Bibs - Local fields

Check local fields

- Use simple keyword search to look for text of local fields that are indexed
- Local fields can be set up as <u>local search indexes</u>, or if you indicate them on your Configuration Form > Resource Management tab > Local 9xx fields

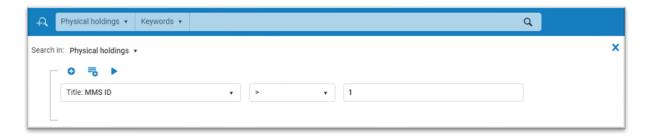






Inventory: Physical Resources

- Total number of holding records
 - Created from item data, or from MARC holdings or checkins, when they exist



When searching in Alma, remember:

Physical holdings searches = Returns holdings records, each holding listed individually.

• Some holdings will relate to the same bib record.

Physical titles searches = Returns bib records that have physical holdings.

• Some bib records will have multiple holdings in the same or different locations.

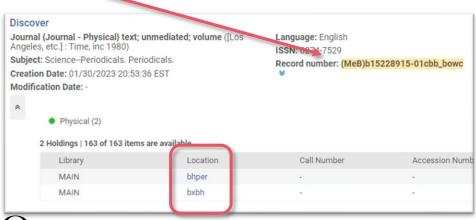


A MARC holding is created in Alma for each related checkin record:

- "b15228915","c14000040","v.34- 2013-","","bhper".....
- "b15228915","c14122339","v.8-33 1987-2012","","bxbh "...0",""

Items with same "b" number and location will be attached to these holdings:

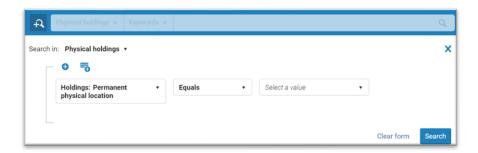
• "b15228915","i24000413","","box v.8 (1987) inc.","1","35052012369906","bxbh"....

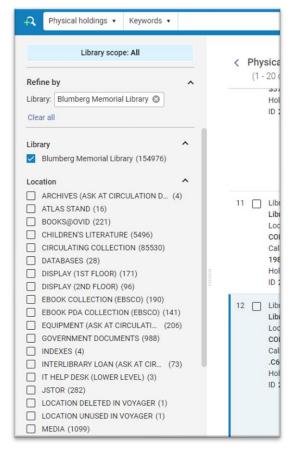






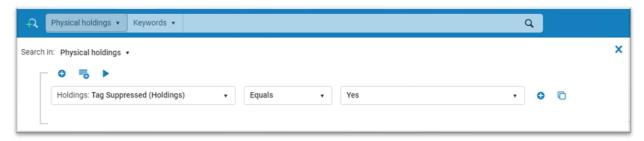
- Bibs that were left off the P2E
 - Using the previous search, look for and select relevant Locations from Facets
 - Can also search for specific location
 - If a location does not appear in the Physical holdings facet, no holdings or items exist in that location



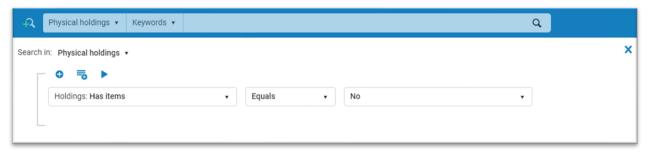




Suppressed holdings

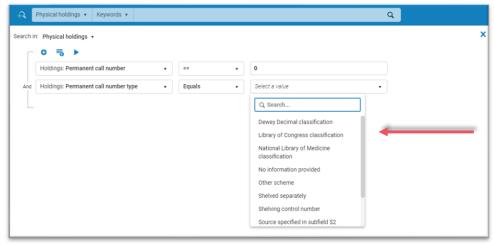


Empty holdings





• Empty call numbers



Choose call number type you use

Two fields are required when searching for a specific call number

- Permanent call number
- Permanent call number type
- Options includes LOC, SUDOC, Dewey, NLM, etc.

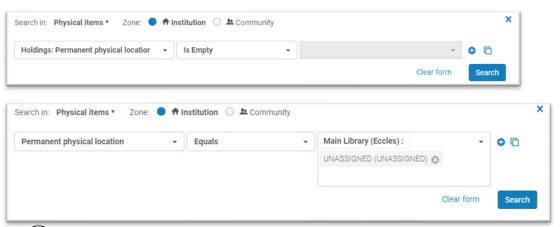


Check Physical Resources - Items

• Check total item record count:



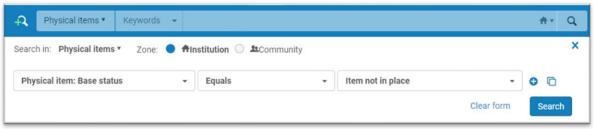
• Check items without a valid permanent location:

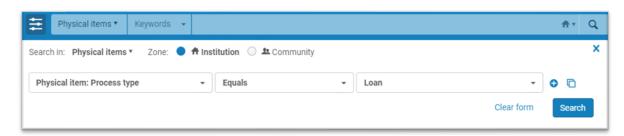


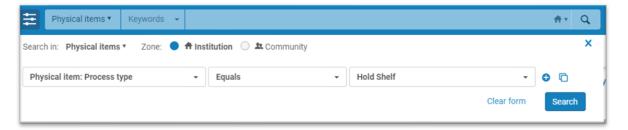


Check Physical Resources - Items

- Check Items "Not in place"
 - This retrieves all items that are not currently on shelf, and are not available for circulation.
- Check Items on Loan
 - Some items from loans extract may migrate as Process Type "Lost" due to the number of overdues.
- Check Items on Hold shelf
 - Totals for holds or loans in Alma may be lower than in data if items were converted during P2E.



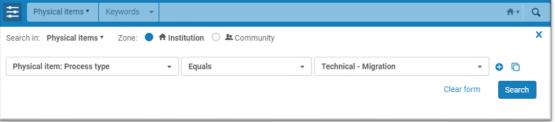






Technical Migration Status

This status is set by a lack of 1:1 mapping with ILS process statuses. Items will not circulate with this status.





Reason for status in the Item's "Notes" tab, Internal note 1

Value comes from Migration Form, Status tab, marked as "0" or "not on shelf."

Technical Migration Status

To clean up these records, there are four main workflows, depending on the status and desired result. You will first **create a set** of the items in question, and then **Run a Job**, with one of the following options:

- 1. Change the status from "Technical Migration" to "Missing" (Job = Change Physical Items; criteria: 'missing' = checked and 'missing' chosen in dropdown)
- 2. Remove the "Technical Migration" status in bulk (Job = Change Physical Items; criteria: 'missing' = checked and dropdown blank)
- 3. Bulk withdraw items (Job = Withdraw Items)
- 4. Create a work order for the item (Job = Create Physical Item Work Orders)



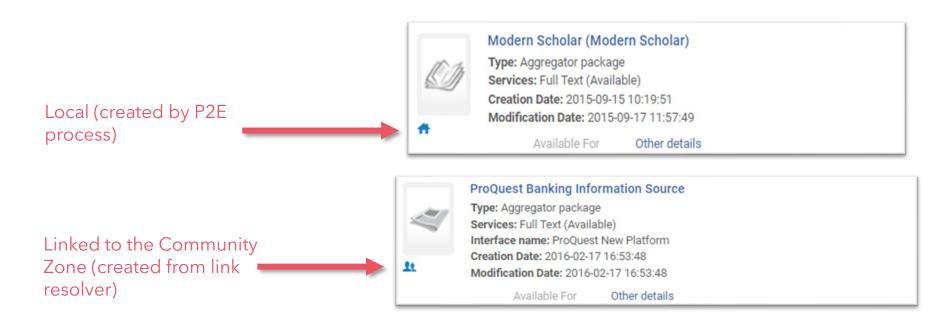


Inventory: Electronic Resources

Check Electronic Resources

Electronic Collections or Electronic Portfolios searches

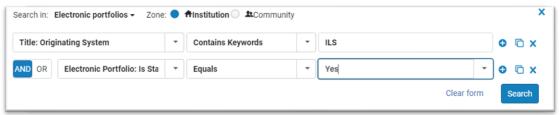




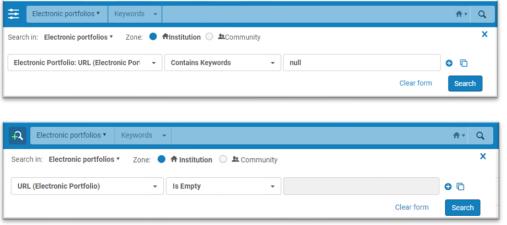


Check Electronic Resources - P2E

• Check number of P2E records 🖁 🖧



• Check broken links 🖁 🖧



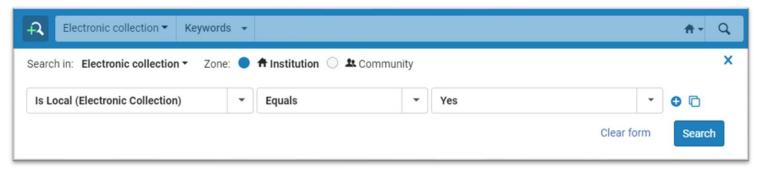
Note: For each bib provided in the P2E file, a portfolio is created for each 856 link. If a bib had multiple 856 links, there will be a portfolio created for each so the number of portfolios **should** exceed the number of bibs in the P2E file.

Note: You can use the **Export URLs** job to create a file of all URLs in your P2E portfolios. (This can be helpful for cleanup/identifying duplicates.)



Check Electronic Resources - P2E

Check number of packages

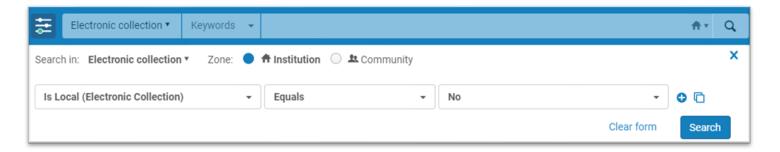


- Facets Type = Database
- All P2E collections migrate as "database", with no portfolios attached
 - Collection type can be manually changed and local portfolios attached
 - Collection records could also be linked to CZ, with option to retain local bib record or use the CZ bib record



Check Electronic Resources - Link Resolver

• Check number of packages 🖁

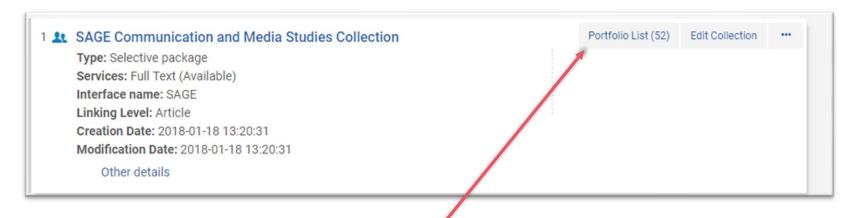


Facets Type = Database/Aggregator/Selective



Electronic Resources - Link Resolver

• Spot-Check portfolio lists 🖁



Title Listing for each Electronic Collection

More titles than expected? You can adjust manually in Alma.



Check Electronic Resources - Link Resolver

Configure special parameters in CZ packages

- Packages that require special parameters
- This will need to be done again at subsequent data loads.
 - Search for the collection

Advanced Search: Electronic Collection Name contains keywords "xxx"

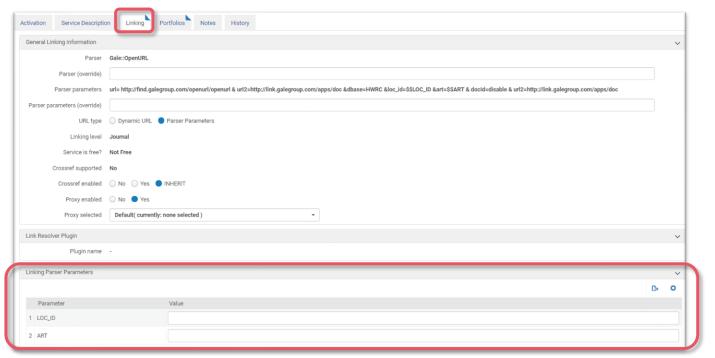
Go to the collection, then:
Edit Service > Linking Tab > Add
values to Linking Parser
Parameters





Check Electronic Resources - Link Resolver

Under Service > Linking, at bottom of page are any parameters that need to be populated. Refer to **this page** for instructions on which parameters may be relevant for your institution





Inventory Reports

Overlap and Collection Analysis

Compare Electronic Collections

- Using existing collections in Alma, to see which overlapping titles are included in each set
- Compare two IZ collections, two CZ collections, or IZ and CZ
- Compares coverage information at portfolio level

Look Up Titles

- Upload an Excel file of ISSNs or ISBNs
- Provides report of what is activated in Alma, what isn't, and what is available in the CZ to activate



Inventory Reports

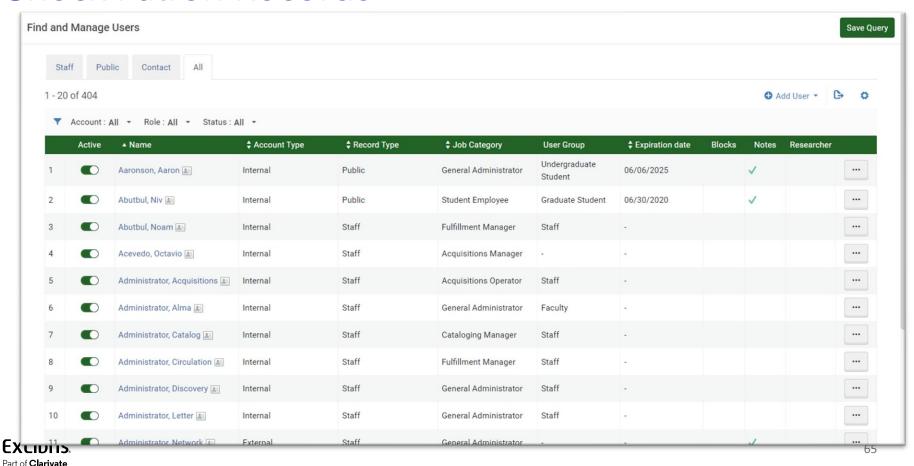
Duplicate Title Analysis

- Creates report identifying duplicate bib records in Alma
- Can match on:
 - System control number (035, with or without prefix)
 - ISBN
 - ISSN
 - Other standard identifier
- More information: <u>Using Duplicate Title Analysis</u>



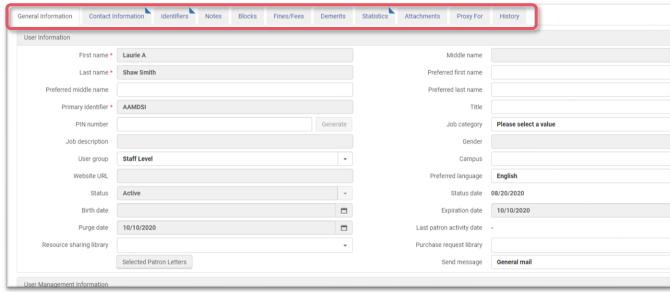


Patrons



Find and Manage Users - things to look for:

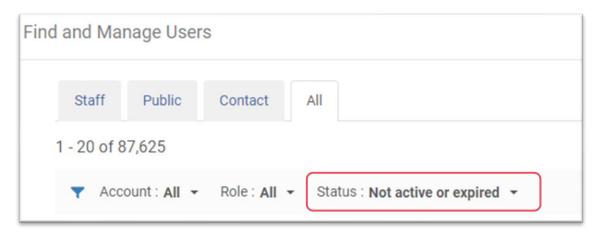
- Patrons with loans, overdue/lost items, active fines/fees, blocks as applicable
- Identifier(s) migrated as expected
- User group assigned properly
- Contact information (address, phone, email)
- **Note**: Migration inserts "_SCRUBBED" into every email address. This is to ensure that no emails are mistakenly sent to patrons during Test Load.





Find and Manage Users

Expired/inactive



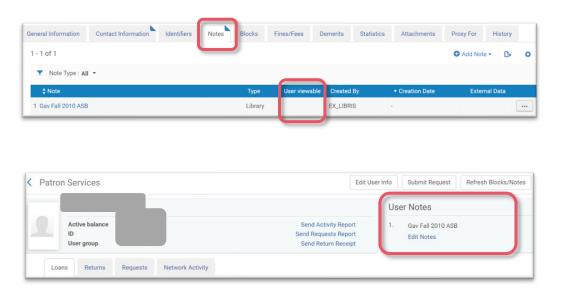
Note: You can Run a Job to bulk change expiration dates, if necessary

- 1. Manage Sets >> Add a Set (Logical) >> Set content type = User
- 2. Run a job >> Update/Notify Users



User Notes

- Check the user-viewable flag
- User Notes are migrated as internal data, so will NOT be overwritten by the SIS load; there is no job to delete these notes in batch.







Next Steps

Data Checking

Initial data checking - approx. 3 weeks

- Prioritize reviewing data before any functional testing
- Do not change migrated data during this time
- Do an initial run-through, look for big stuff
- Report problems right away
- Identify changes to extract files and/or Migration Form and keep a list of changes

After initial data checking

- Once done with initial data checking, you are free to do any manipulations with your migrated data
- Test configurations and integrations

For additional testing guidance, see the generic PDF guides at http://knowledge.exlibrisgroup.com/Alma/Implementation_and_Migration/Migration_Guides/Testing_Migrated_Data

